Digital Tickets at the Saban Theatre
"AXS Mobile ID"

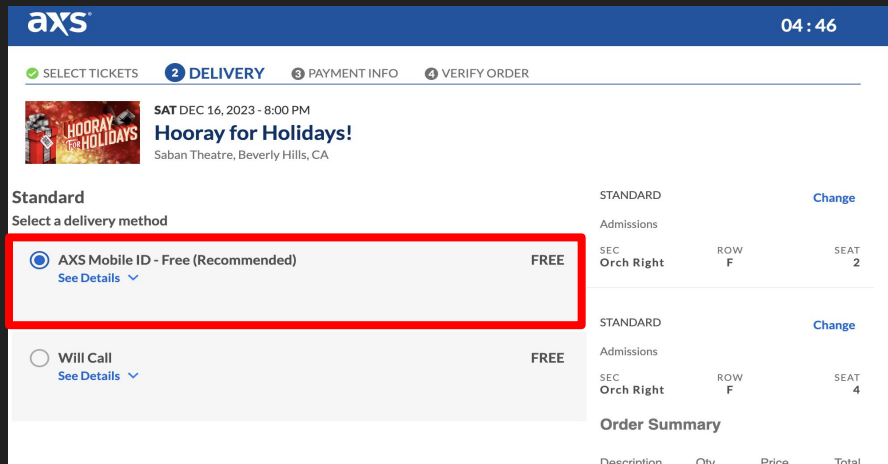**GAY MEN'S CHORUS OF LOS ANGELES**

1) Check your ticket delivery

Your tickets will be digital if you selected "**AXS Mobile ID**" when purchasing.

Check your order confirmation email* for "AXS Mobile ID" to confirm.

*If your confirmation says **Will Call,** arrive early before the show to pick-up from AXS Will Call windows at Box Office.

Additional Delivery Information

You have selected AXS Mobile ID as your method of delivery.
Your tickets will be delivered through your AXS Mobile ID. If you have not received a confirmation email from AXS within the next 24 hours, please contact Customer Service at support.axs.com.

To use your tickets:
1 – Download the AXS Mobile App (**iOS** or **Android**).
2 – Open the app and sign in to view your AXS Mobile ID and ticket info.
3 – Show your AXS Mobile ID in the app at the door to scan and enter.

Bought tickets for a group? Make sure everyone enters together or, for events with transfer enabled, use the app to transfer tickets to everyone before the event.

NOTE: Ticket transfer will be delayed for this event.

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2) Get your AXS Login info ready

Your login info is the the **email and password** for your **AXS Tickets account** used to purchase tickets.
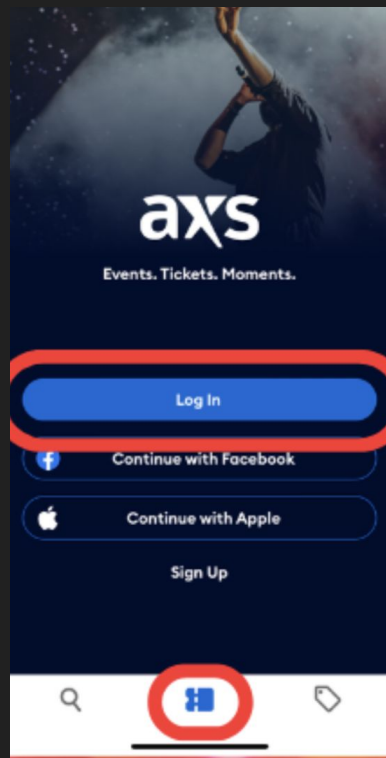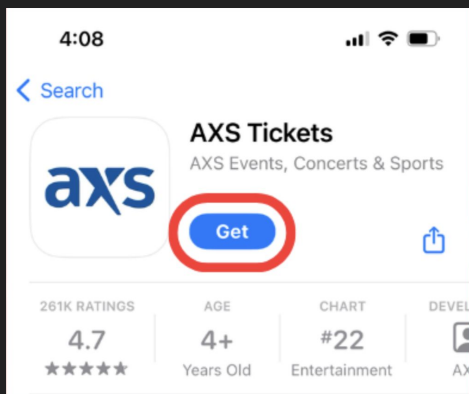
If you don't remember your password, click **"Forgot Password?"** when when logging in for Step 3 and follow directions.

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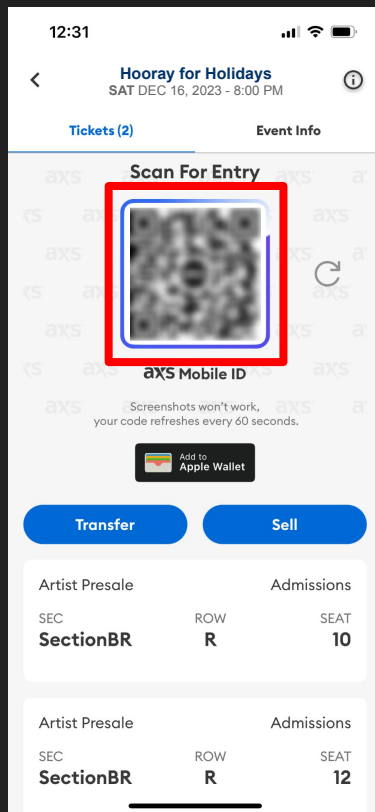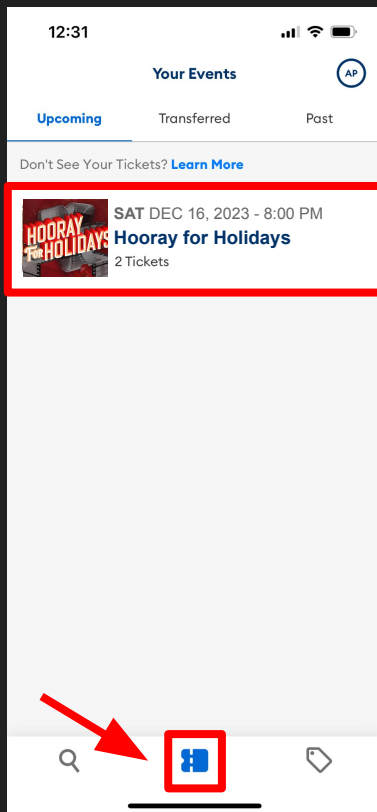**3) Download the "AXS Tickets" App from your phone's app store**

Download the "**AXS Tickets**" app and open it: click the **middle button** on the bottom row, shaped like a ticket stub.

You'll be prompted to **login** to the app with your **AXS account** (email & password used to purchase your tickets).

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4) <u>Open your tickets in the app</u>

Once logged in, **click the middle button** again to pull up your order.

Select the concert and you'll get your unique barcode for entry!

<u>Note:</u> the barcode changes frequently for ticket protection, *screenshots of the barcode are not valid for entry*. You must use the barcode in the AXS app, or add your tickets to your Apple/Google Wallet.